

ARMY  
LIBRARIES



# Army Library Program Report

---

Military Librarians Workshop  
Columbia, SC  
December 2004

M. Ann Parham  
Army Librarian  
HQDA G-1



# Agenda



- Digital Army Library Service (DALs)
- Measurement, Tracking, and Information Collection System (METRICS)
- Defense Digital Library Research Service (DDLRS)
- DoD Business Initiative Council E-Content
- Librarian Career Program
- Installation Management Agency
- Major Projects
- Digitization Projects
- Army Libraries on the Web



# Digital Army Library Service

---

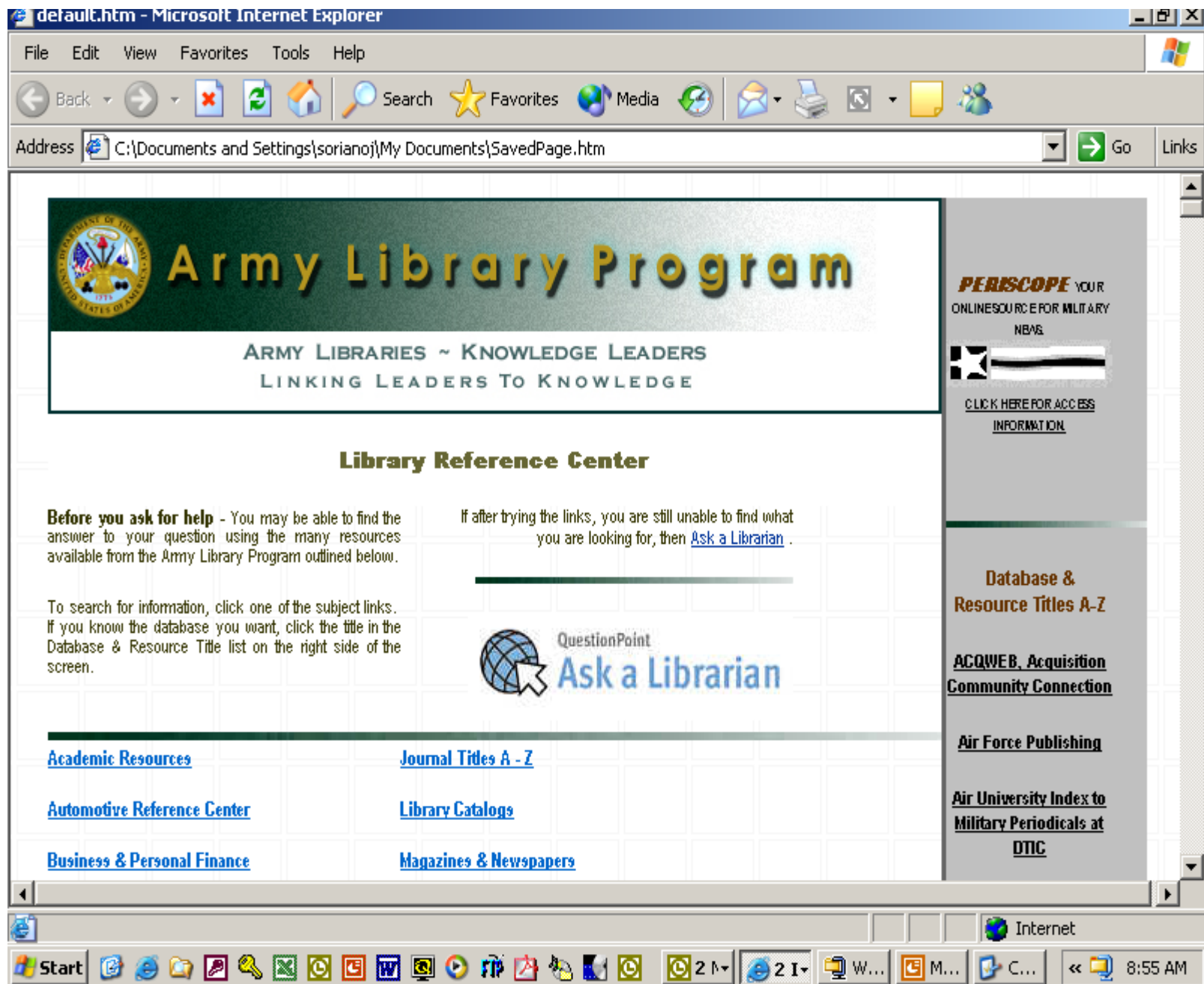


## Public Website

- Army Library Directory (from METRICS)
- Librarian Career Program
- Library Staff Toolbox
- Library Publications & Regulations
- <http://www.libraries.army.mil>

## AKO Army Libraries Community

- Authorized AKO Users
- 18 Commercial Databases  
Funded by CFSC
- Ask A Librarian Service
- Knowledge Collaboration Center (KCC)
- <http://www.us.army.mil>





# METRICS



- Measurement, Tracking Information Collection System (METRICS)
  - Launched November 2003
  - Web-based, centralized statistics collection
  - Tool for all levels of library management
  - 85% of Army Libraries have registered with METRICS (195 out of 230)
  - 72 Libraries reported subscriptions to a total of over 200 unique E-Resource titles

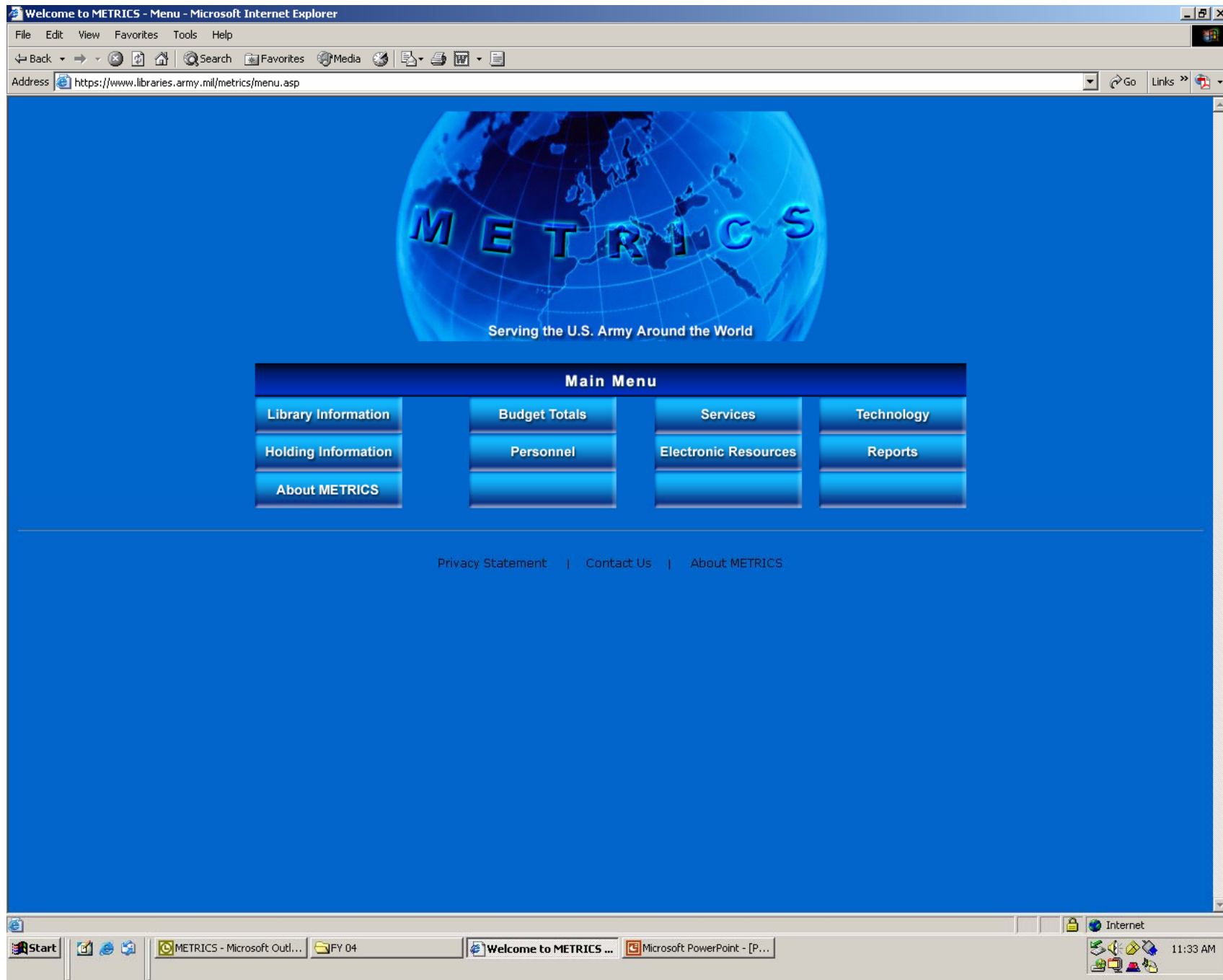


# FY 2004 Usage Statistics



74 Libraries reported as of November for a total of:

Items Circulated	1,843,626
Database Queries	287,714
Events (programs, orientation, training)	6,848
Reference Questions 16+ minutes or more	136,302
Reference Questions 15 minutes or less	187,888





# Defense Digital Library Research Service (DDLRS)



- Access 24/7 to AKO's 1.7 Million Users
- Uses OCLC's QuestionPoint
- DDLRS Memberships
  - 17 Member Libraries
  - 11 Partner Libraries





# DDLRS Questions & Searches



	Questions Answered	Edited Q&A in Knowledge Base	Searches in Knowledge Base
2002	646		
2003	4,973	1,282	1,081
2004 (through November)	5,759	1,755	1,330



# DDLRS

## Member Libraries

---



- Ft. Knox Armor School Research Library
- National Defense University Library
- Chief of Engineers Library
- Redstone Scientific Information Center
- Combined Arms Research Library
- Fort Lewis Library System
- US Army Europe Regional Library
- SGT Yano Library
- US Military Academy Library
- Yongsan Library
- Rock Island District Library
- R.F. Sink Memorial Library, Fort Campbell
- US Army Aviation Technical Library
- Defense Acquisition University Library
- Fort Hood Post Library
- Robert C. McEwen Library, Fort Drum
- Donovan Research Library, Fort Benning



# DDLRS – Partner Libraries



- Navy Department Library
- Walter Reed Army Medical Center
- US Army Chaplain Center & School Library
- National Geospatial-Intelligence Agency (formerly NIMA, Bethesda, MD)
- Stimson Library, US Army Medical Center & School
- Madigan Army Medical Center
- Morris Swett T. Library, Ft. Sill
- Air Defense Artillery School Library, Ft. Bliss
- Sergeants Major Academy Learning Resources Center, Ft. Bliss
- Defense Technical Information Center
- Marine Corps History Library

File Edit View Favorites Tools Help



Address http://cgsc.leavenworth.army.mil/carl/askalib2.htm

Go

Links

ry Directory

erence Desk

ading Room

Tools

as &amp; Events

Library Staffs



QuestionPoint

## Ask a Librarian

Welcome to the QuestionPoint Ask a Librarian service, a web-based reference service that helps libraries deliver reference services via e-mail. The Ask a Librarian service is brought to you by the **Digital Army Library Service** participating libraries and the **Defense Digital Library Research Service**.

### Please read the following before you begin:

- It may take 48 hours to receive a reply.
- Asterisk (\*) denotes required field.
- Your personal information will not be permanently maintained in any database.

and suggestions?

E-mail:

S

Administrator

Questions

**Ask a Question** | [Check Your Previous Questions and Answers](#)**\*E-mail  
Address:****\*Verify E-  
mail  
Address:**

Internet



« 12:01 PM

# DoD BIC E-Content



- Purpose: To leverage power of DoD to establish enterprise-wide contracts for E-Content for DoD customers at lowest possible price
- Lesson Learned: FEDLINK provides the best contracting vehicle for libraries
- DoD BIC Ended July 2004



# Librarian Career Program FY 04

---



- Funded by Army Civilian Training, Education & Development System (ACTEDS)
  - 5 Interns Graduated: Roberta Berthelot, Teri Boscia, Nadia Duke, Scott Rawlings & Jo Ann Soriano
  - 38 Professional Development Opportunities
  - Army Library Institute 2004 – Combined Arms Research Library (CARL), Kansas City, MO
  - KM Foundation Course – 25 Librarians



# Librarian Career Program FY05

---



- Funded by Army Civilian Training, Education & Development System (ACTEDS)
  - 5 GS-9 Intern Positions Requested
  - 81 Professional Development Opportunities
  - Army Library Institute 2005 – Defense Language Institute, Monterey, CA
  - KM Foundation Course – 23 Librarians



# Librarian Career Program



	FEMALE	MALE	TOTAL
GS-7	3	0	3
GS-9	39	16	55
GS-10	4	2	6
GS-11	85	46	131
GS-12	46	18	64
GS-13	17	7	24
GS-14	8	1	9
GS-15	2	0	2
<b>TOTAL</b>	<b>204</b>	<b>90</b>	<b>294</b>





# Installation Management Agency

---



- Established FY 03 to manage base support
- Created 4 CONUS and 3 OCONUS Regions
- General libraries moved from MACOMs to IMA Regions



# MACOM/Regional Librarians



- Major Command (MACOM) Librarians
  - Army Materiel Command -- Vacant
  - Medical Command – Ann Potter
  - Training and Doctrine Command -- Amy Loughran
  - US Army Corps of Engineers – Tim Hayes
- Installation Management Agency Regional Librarians
  - IMA-EURO – Vacant
  - IMA-KORO – James Dorrian
  - IMA-NERO -- Jannie Davis
  - IMA-NWRO -- Vacant
  - IMA-PARO -- Amy Nogami
  - IMA-SERO -- Chuck Ralston
  - IMA-SWRO -- Vacant



# Major Projects



- US Army Community & Family Support Center (USACFSC) Centralized ILS
  - Selected Dynix Horizon for 3 year project
  - 40 libraries in IMA-Europe
  - 15 Power Projection Platform installations in CONUS
  - 1<sup>st</sup> library to go live in June 2005
- New Army Members of MERLN Group Catalog
  - Judge Advocate General School Library – Sep 2004
  - USACFSC Centralized ILS Libraries – Nov 2004



# Digitization Projects

---



- Combined Arms Research Library (CARL) Digital Library
  - Command & General Staff College Master's theses
  - Fort Leavenworth history
  - General military history
- Donovan Research Library
  - Unique student monographs from WWI-Gulf War
  - Infantry School student papers
- Army Research Laboratory Technical Library
  - 10,000 Materials Technology and Ballistics Research Laboratory documents from 1961-1992
  - Currently digitizing technical documents on requested basis



# Other Projects



- Battle Command Knowledge System (BCKS)
  - CARL - Planning participant
  - Seeking Ask A Librarian support
- Operation Iraqi Freedom Study Group
  - CARL to receive large digital collection of interviews, orders, AARs, combat camera pictures collected during major combat phase
- Marshall Center Research Library
  - Russian materials catalogued in Cyrillic, available in online catalog
  - Website in three languages
  - Tutorials for databases in Russian, German and English
- European Regional Library and Support Center
  - One time central buy Internet upgrade throughout IMA-Europe
  - Upgrade adds up to 15 new Internet terminals per site



# Services



- USACFSC Funded Army-wide Databases
  - Accessible to 1.7 Million Authorized Users via AKO
  - 18 Commercial Databases
  - 8,000+ E-Journals
  - 2,650+ E-Books
- USACFSC Support to Deployed Troops
  - Read to the Kids program equipment and books
  - Over 800 paperback book boxes sent monthly
  - 30 music CDs
  - 31 magazine subscriptions for 29 sites in Iraq and Afghanistan
- IMA-Europe to field Library Kiosks FY 05
  - Afghanistan
  - Iraq



# Facilities



## New Library/Education Center Buildings

Ft. Richardson, AK	10,000 SF	July 2005
Ft. Wainwright, AK	22,500 SF	FY 2009
Ft. Shafter, HI	10,500 SF	FY 2010
Ft. Stewart, GA	12,500 SF	FY 2008
Ft. Polk, LA	17,000 SF	FY 2004



# Highlights

---



- R.F. Sink Library featured in "Military Life" in the 15 Sept 04 *Library Journal*
- Redstone Arsenal Post Library initiated *One Book One Community* reading program
- Fort Drum Robert C. McEwen Library hosted kick-off workshop for National Endowment for the Arts sponsored program, *Operation Homecoming: Writing the Wartime Experience*
- Air Force and Army Libraries Europe will partner with joint Children's Summer Reading Program 2005, *Dragons, Dreams and Daring Deeds*





# Army Libraries on the Web



- Digital Army Library Service –  
<http://www.libraries.army.mil>
- Army Libraries Directory –  
<http://www.libraries.army.mil/armyllibs.asp>
- Army Library List –  
<http://orator.usma.edu/armyllib.html>
- Army Libraries Community Page on Army Knowledge Online (AKO) –  
[https://www.us.army.mil/suite/collaboration/comm\\_V.do?ci=291](https://www.us.army.mil/suite/collaboration/comm_V.do?ci=291)